



It should be noted that listeners/callers to Mayor on Air should still lodge their request/query by contacting Council. People can call 64 714 700, email wcc@westcoast.tas.gov.au, lodge a request from Council's website (www.westcoast.tas.gov.au) where's there a service request link on the homepage, or call into the Office in Queenstown.

This is the preferred method.

By only calling into Mayor on Air Council doesn't obtain contact details and therefore can't follow-up with updates or for more information.

Responses to Caller queries from Mayor on Air 23 August 2016

1. When it has been snowing and roads are closed is it procedure for signs to be erected to indicate that the road is closed?

We believe it is however queries regarding closure of roads outside of town boundaries should be directed to the Department of State Growth via email to info@stategrowth.tas.gov.au or call 6477 7062

2. Have all the services provided by the Rosebery Post Office been retained in Rosebery?

The Council agency is now located at Rosebery District High School and Centrelink and Medicare services are now available at the Rosebery Community House.

3. What is the WCC stance on smoking in Council vehicles?

In accordance with Council's Light Vehicle Policy, smoking is not permitted in any Council-owned vehicle at any time.

4. Is it Council policy that a brand new Council car is allowed to be at the pub all day and night? I think it's a bad look for the council

Response from General Manager: Some senior staff have a vehicle included in their salary package, for some staff this includes private use. As long as such staff don't use these vehicles to run their own business or undertake illegal works, there is no reason why they shouldn't be allowed to park at a pub. As General Manager I would prefer to see a car parked overnight at a pub if the driver has had a bit too much fun, than see them driving home under such circumstances.

5. Why on Mt Black and the Tullah Straight have the rubbish bins been removed? There is a now rubbish at the gravel pit and along the straight. We need bins for locals and tourists. Bring back the bins?

These bins are located on state highways – queries should be directed to the Department of State Growth via email to info@stategrowth.tas.gov.au or call 6477 7062



6. Strahan - what is going to happen about Manuka Creek which runs along the boundary of the Football Oval - should this be fenced for kids safety?

Council staff have inspected this area and determined that the creek and riverbank are owned by Crown Land, who can be contacted on email cls.enquiries@dipwe.tas.gov.au or call 6233 6413.

7. Mental Health on the West Coast - what facilities are available & services?

Council staff contacted key health professionals and service providers both on the West Coast and on the North West Coast for details regarding services available. There are several mental health services available in our region:

- Full time psychologist employed through the Rural Primary Health Service operated by HealthWest with clinics conducted in Queenstown, Strahan, Zeehan and Rosebery
- Private psychologist from Psychology Caffe visits Strahan and Queenstown on a fortnightly basis, with Skype and phone calls in between visits as required. Referral is via GPs, Paediatricians or Psychiatrists. Adults and families with private health cover can access appointments without a referral.

Several visiting services providing mental health support to residents include:

- Anglicare: counselling services for relationship abuse (RAIN), gamblers help, financial counselling
- Standby Response Service: support and information for anyone affected by suicide
- Family Violence Counselling & Support Services
- Partners in Recovery: support for any person with severe and persistent mental health illness and complex needs.
- Relationships Tasmania: family counselling
- Rural Alive & Well (RAW): assistance to individuals at risk of mental health problems
- North West Regional Comorbidity Action Project: designed to improve services for clients who experience a mental illness and an alcohol or other drug problem.

West Coast health professionals are also working to form partnerships to ensure services are increased.

8. Is there ability to add recycle bins at the refuse points - not just collected from homes, so when you are at the tip you can recycle also?

Council will be looking to review recycling operations to assess its effectiveness and increase participation in the service. Currently Council does not have the means to place large bins at transfer stations specifically for recycling, however this will be looked at as part of the review. Currently metal, tyres and oil are recycled from the transfer stations.

Residents wanting to participate in the household recycling service are encouraged to contact the Council office.