



It should be noted that listeners/callers to Mayor on Air should still lodge their request/query directly with Council. People can call 64 714 700, email wcc@westcoast.tas.gov.au, lodge a request from Council's website (www.westcoast.tas.gov.au) where's there a service request link on the homepage, or call into the Office in Queenstown.

This is the preferred method.

By only calling into Mayor on Air, Council is not able to follow-up with updates or for more information.

Responses to Caller queries from Mayor on Air 2 May 2017

1. Horsetail Falls – is anything going to happen with this or will it continue to be a waste of money and an eye sore?

We understand community frustration regarding this project however as this was not a project managed by Council we are limited in our actions.

Over the last three years Council has regularly made contact with the State Government and Parks and Wildlife regarding this walking track, and continues to do so.

Council understands there will be some works completed in the car park area to finalise the project.

Members of the public with queries should contact Adam Brooks office (ph. 64 777 530) or Parks and Wildlife (ph. 1300 827 727).

2. Did the West Coast Council know of the burnt out car on the Lyell Highway between Strahan and Queenstown whilst the West Coast was on show to the world?

Such cars are reported to Tasmania Police when they come to the attention of Council however Council has no jurisdiction on highways.

3. How did the meeting go for the Macquarie Heads Camping Ground – what is happening?

At the Council meeting on 27 April 2017, Councillors unanimously accepted a recommendation regarding operation of the Macquarie Heads Camping Ground and what procedures should be adopted for moving forward with the operation, beyond the expiry date of all current individual site licences on 30 June 2017.

As part of implementing the approved process, all existing site holders, and those on the waiting list for sites, have received correspondence from the General Manager and Mayor outlining those changes in detail.

A copy of what Council has now been approved is available for download at <http://www.westcoast.tas.gov.au/page.aspx?u=403>



4. Are you going to do anything about the stray dogs roaming in Beach Road Rosebery – where is the dog catcher?

Council responds to reports of roaming dogs however Council's Municipal Inspector (Animal Control Officer) is based in Queenstown and often, when taking travel time into account, when arriving at the reported site and surrounding areas the dog/s are no longer roaming.

It should be noted that it is not Council policy to respond to reports of roaming dogs out of business hours unless the dogs are posing a threat/dangerous.

5. Telstra issues in Strahan – what is the West Coast Council doing?

Given the importance of telecommunications in today's society, and the impact of outages and reduced services on our ability as a region to conduct business Council is in regular contact with Telstra regarding the regular outages in Strahan, infrastructure limitations across the West Coast and continued services during the NBN rollout and in the future.

As part of his role, Council's Economic Development, Tourism and Events Coordinator Simon Lee is in constant contact with senior executives of NBN, Telstra and other utilities and has the ability to discuss user concerns and issues in a time manner with high level employees.