



It should be noted that listeners/callers to Mayor on Air should still lodge their request/query by contacting Council. People can call 64 714 700, email [wcc@westcoast.tas.gov.au](mailto:wcc@westcoast.tas.gov.au), lodge a request from Council's website ([www.westcoast.tas.gov.au](http://www.westcoast.tas.gov.au)) where's there a service request link on the homepage, or call into the Office in Queenstown.

### **This is the preferred method.**

By only calling into Mayor on Air Council doesn't obtain contact details and therefore can't follow-up with updates or for more information.

### **Responses to Caller queries from Mayor on Air 22 November 2016**

**1. What is happening with the Queenstown Sports Stadium and the basketball rings? I believe the rings needed to be spring-loaded to attract coastal team to the West for games.**

The backboards and rings installed as part of the new system meet Australian Standards and are safe for play however they will be replaced with the previous spring-loaded rings which are of the standard required for higher grade basketball games (i.e. visiting coastal teams). The backboards will be replaced in February – the delay being due to contractor availability. The new backboards and rings can be used both indoors and outdoors and Council will place them at other facilities where replacement equipment is needed.

**2. The footpath in McNamara Street, Queenstown needs urgent attention as a person in a wheelchair nearly rolled over. Between Russell and Knox Streets needs repairs.**

Council staff have inspected the footpath and will address hazards where possible in the short term, including by placing footpath/trip hazard signs in the area. The footpath will need to be fully replaced in the future and will be highlighted for consideration in the next Council budget.

**3. Welcome to the new ATV business in Strahan – but with the large signage put up at the Zeehan turnoff for the business, does that mean every business in Strahan can erect a sign there?**

Council officers have held discussions with business operators regarding the appropriate process around installation/display of signage. Any signs erected without appropriate permits will be requested to be removed until such permits are granted.

Depending on who owns the land where signage is to be erected the appropriate process may involve communicating with the Department of State Growth and assessing the sign via the Tasmanian Roadside Signs Manual, or lodging a development application with Council and assessing the sign under the signs code of the *Interim Planning Scheme 2013* for signage on private lands.

**4. When is the map for the Queenstown Cemetery going to be reinstated – relatives cannot find their loved ones?**

It is Council's intention to have the map fully installed by the end of February.



- 5. When the State Labor conference was held at the Memorial Hall there was a problem with the toilets backing up and discharged into Bowes Street. Is this going to be cleaned up as there is still white paper in this area?**

The toilets have been unblocked and the footpath cleaned. A contractor has been engaged to place a camera through the pipes to assess their condition.

- 6. Has anyone put a suggestion or submission to put gravel around the Strahan Rec Ground so that cars can park all the way around the ground?**

No such request has been received by Council.

- 7. When the Mayor is in Strahan today he should go and look at Union Hill and the state of the footpaths and how uneven they are**

The Mayor visited the site and reminded residents that concerns should be logged with Council via the Works Request process to ensure all details/concerns are obtained and a record of the concern is kept.

- 8. Mayor – please confirm that the demolition of the Queenstown Rec Ground has not commenced?**

Asbestos was removed from the buildings 14-16 December. The buildings will be demolished in late February – depending upon contractor availability.

- 9. The footpath at Rosebery from the Town to the Hospital is complete on one side and not the other – will the other side be completed?**

There are no plans at this stage to place a footpath on the opposite side of the road. As there is no footpath currently at this site it would require a full footpath construction which is outside of Council budget parameters.

- 10. I would like to know what the Council is doing in regards to the internet or lack of on the West Coast? After moving back to the West Coast I have been told I have to wait 6 to 9 months before I might be able to get the net. In this day and age this is not acceptable and should not be tolerated by anyone. I understand no NBN as of yet but not even able to get ADSL is not and should not be acceptable, people like myself rely on the net for work and to be put at a disadvantage just because we choose to come back home to the West Coast. This is the 21st century.**

Council is aware of the problems faced by internet consumers on the West Coast and have held meetings with Telstra to determine interim measures to be put in place that will allow for ADSL connections prior to the NBN rollout. Council has been assured by Telstra they are working on a solution which will require some increase to their infrastructure. Council continues to make contact for updates on the matter on behalf of the community as we also do not want residents and businesses to be negatively impacted by lack of appropriate internet services.



**11. When is the rest of the redevelopment of the Queenstown Rec Ground going to finish i.e. when the bike track was pulled up it looks like it's just been left?**

There are no future works planned for the bike track area however Council will continue to look at future redevelopment of the complete site as budget and funding streams become available, recognising the importance of the Queenstown Recreation Ground to the West Coast community. Council will continue to complete general maintenance as required.

**12. Regarding the Queenstown tip road (Lynchford Road) - Hydro would do less damage to the road than the trucks that go to the crusher down there. Before considering moving the waste transfer station, what about the crushing plant that's down there with heavy vehicles non-stop down there? Worth a look I think. Thanks**

Council understands the community concern regarding Lynchford Road as it is hazardous. Council held a meeting with stakeholders in November to discuss usage, repairs and potential funding. Investigations have been ongoing regarding ownership of the road. In early December Council received confirmation that the road is indeed owned by West Coast Council. Preliminary estimates for a refurbishment of the road have been costed at \$3million, clearly outside Council's budget. Discussions with stakeholders will continue in the New Year, including the possibility of shared funding arrangements and investigations of various options regarding the sustainability of the road.

As an interim measure Council will continue to complete pot-hole repairs and a reduced speed limit will be implemented to ensure traffic is travelling the road at a safe distance, suitable to its condition.

**13. What's the go with the Council's EBA I noticed that their senior staff have all got rather large pay rise with their restructuring of the Council but can't give your workers one? I feel that one gets a pay rise all should get one, very poor from the West Coast Council.**

Council management will continue negotiations regarding the Enterprise Bargaining Agreement in 2017.

**14. The parking area near Mountain View Motel has large pot holes, can this be filled and graded as cars cannot cross double lines to get to the houses on the other side?**

This area of land is not Council land.

**15. Why does the wheelie bin truck start so early and can something be done about the squealing breaks on the truck?**

Council officers have confirmed with truck drivers that wheelie bin collection begins at 7am. Council plant and equipment is serviced regularly and drivers also complete daily checks and break noise hasn't been noticed.