



It should be noted that listeners/callers to Mayor on Air should still lodge their request/query directly with Council. People can call 64 714 700, email [wcc@westcoast.tas.gov.au](mailto:wcc@westcoast.tas.gov.au), lodge a request from Council's website ([www.westcoast.tas.gov.au](http://www.westcoast.tas.gov.au)) where's there a service request link on the homepage, or call into the Office in Queenstown.

### **This is the preferred method.**

By only calling into Mayor on Air, Council is not able to follow-up with updates or for more information.

### **Responses to Caller queries from Mayor on Air 28 June 2017**

- 1. Union Hill in Strahan - what will be done about the footpath as an elderly lady fell last week as this is so uneven?**

The upgrade of Harold Street footpath will be assessed for inclusion in the 2017/2018 Footpath Improvement Program.
- 2. I am in the waiting line for a camp site at Macquarie Heads, if I get allocated a site will I be able to erect an annex on the site?**

Council will continue to communicate with licence holders throughout the process to streamline operations at the camping ground. Licence holders are reminded they should always be compliant with current licence conditions, which have been provided several times (including upon signing the licence agreement). Should those on the waiting list be offered a site, details of what is permitted will be provided.
- 3. The bollards in Queenstown's main street are continually being ran into by cars - can they be brightened up and made more visible? Also can the bins be cleaned?**

The bins will be cleaned as part of street maintenance program and Council will investigate the placement and colour of the bollards.
- 4. On Esplanade Queenstown near the footbridge there have been guide posts installed - can a footpath be erected also?**

The existing footpath will be assessed but at this stage Council has no plans to install a footpath on the opposite side of the street.