



It should be noted that listeners/callers to Mayor on Air should still lodge their request/query directly with Council. People can call 64 714 700, email wcc@westcoast.tas.gov.au, lodge a request from Council's website (www.westcoast.tas.gov.au) where's there a service request link on the homepage, or call into the Office in Queenstown.

This is the preferred method.

By only calling into Mayor on Air, Council is not able to follow-up with updates or for more information.

Responses to Caller queries from Mayor on Air 24 January 2017

1. Is it true that the license holders at Macquarie Heads will be removed?

Site licence holders recently received correspondence from Council as a reminder that the current licence agreement expires 30 June 2017. The letters advised that in preparation for a potential licence renewal period, inspections of sites will be undertaken, with a reminder that site holders must be fully compliant with the conditions of the licence they have signed.

The letter to site holders was therefore to advise that, at the very least, current site holders must be compliant with their existing conditions and if they are not then they will not be considered for future sites (the existence of future sites is not finalised though given the need for Council to confirm permission to sign up to a new Head Lease from Crown Land Services).

Issues such as potential re-draws, facility management, facility size, and even further development etc can only be confirmed once Council has secured the right to run the facility in the area and the Council has made some decisions re the future management and development of the site.

2. Some councils are encouraging RV & free camping in their towns - would the WCC consider encouraging parking in disused sites in the towns such as Queenstown RSL car park & old service station?

The matter of RV camping and free camping is very complex and one Council is working through to ensure our tourism industry is not negatively affected by any actions to move on RV campers. The sites mentioned are privately owned, not Council land, and any changes to such land to accommodate RV and/or free camping would need to proceed through the appropriate steps to obtain permits from Council to operate.

3. Can Queenstown get a playground the same standard as Strahan?

Following a previous Council commitment to install and maintain a 'premier playground' in each major West Coast town, new playgrounds have been installed in Rosebery, Queenstown, Zeehan and Strahan. Each playground has their own individual design features.

All playgrounds on the West Coast which are managed by Council are subject to Australian standards for playgrounds and are inspected quarterly & annually by qualified staff.



4. What is the go when the council mow the nature strips but leave long grass around power poles and sometimes the curbing - it looks very untidy?

Council maintains five towns, two villages and a range of other population centres around the West Coast with limited staff numbers. Council staff undertake grass cutting and other landscaping works on numerous sites including cemeteries, community owned buildings, parks, playgrounds, road verges, walkways etc.

Council maintains nature strips on a scheduled maintenance roster and undertakes works accordingly. Depending on the weather, location and type of equipment used in that particular job, work might carried out on different days or as required.

“I am very proud of the great work my staff do and I am also conscious that they provide this high level of service to our community (and visitors to the region) whilst facing a range of challenges, including the weather,” General Manager Dirk Dowling says.

5. Queenstown Swimming Pool parking - can this be addressed as it's very difficult to drive through with cars parked both sides?

Council staff will investigate and install appropriate signage if warranted.

6. Why is garbage getting collected so late of a morning?

Following previous complaints from residents regarding the noise the garbage truck when collecting bins at 6am, Council management has now instructed the driver to commence wheelie bin collection at 7am.

7. When is the Rec Ground going to be done, as a tourist attraction it is a disgrace? Also what is happening with the buildings it is 12 months and they are still standing? With all the tourists around Queenstown you would think it would be top priority.

Demolition works were completed 16 February. With the conclusion of the cricket season Council staff will commence works to prepare the playing surface for the football season, as per their regular maintenance schedule.

Council recently met with the Queenstown Crows Football Club to discuss the future of the Queenstown Recreation Ground and, as the Mayor has stated many times before, as funds become available within our limited budget, sport and recreation facilities in our five towns will be improved where appropriate.

8. Why is the Esplanade in Strahan, our major tourist town, have such untidy landscaping in the main traffic area?

Without a specific area of the Esplanade provided, Council can advise that the land on the right-hand side of the road as you head from town towards West Strahan, is not maintained by Council (it is either Crown Land or privately owned).

With regards to other sections of the Esplanade, planned maintenance works, along with our regular weed spraying, has been delayed due to the adverse weather we have been experiencing. It is expected these works will be back on track in coming weeks.